

**Commitment to Customer Satisfaction**

**P13~**



**Strengthening Relationships of Trust  
with our Shareholders and Investors**

**P18~**



**Strengthening Relationships with our  
Trading Partners**

**P21~**



**Creating a Corporate Culture we take pride in**

**P24~**



**Community Involvement**

**P28~**



**Conserving the Global Environment**

**P31~**

